

COMMUNITY SAFETY

POLICE DEPARTMENT



Department Overview

The mission of the Arlington Police Department is to promote, preserve, and deliver quality services and to ensure the safety of all members of our community.

The Arlington Police Department is led by Chief Frederick Ryan. The Department currently has sixty-three sworn personnel and sixteen full time and four part time non-sworn personnel. Chief Ryan's command staff consists of three captains, Captain Richard

Kennefick, Captain Richard McLaughlin, and Captain John Serson. Chief Ryan is assisted by Office Manager Ellen Messina. Ms. Messina is supported by a payroll clerk and an accounts payable clerk.

Captain McLaughlin is the Commander of the Community Services Division, which includes the uniform patrol function. Other functions of the Community Services Division include planning for special events, supervising community policing programs, grants administration, traffic and parking control, and animal control.

Captain John Serson is the Commander of the Support Services Division. Support Services is responsible for training, criminal investigation, licensing, maintaining records, acquiring materials and supplies, building and motor vehicle maintenance, and E-911 dispatching.

Calls For Service

The Arlington Police Department responded to 26,821 calls for services during 2006, an increase of 4,218 calls (18.7%) as compared to 2005. The majority

of calls for services involved incidents other than reported crimes. Officers filed 3,534 police reports. In 2006, 323 people were arrested as compared to the prior years, 224 arrests, an increase of 99. Thirty-six people were taken into protective custody in 2006. And in 2006, 2,945 motor vehicle citations were issued, an increase of 742 citations from the previous year.

Communications and Technology

The Arlington Police Department made several technological improvements during the year. The Department has adopted the Department of Homeland Security's Incident Command System. The system is a nationwide protocol for public safety personnel to use while interacting with other agencies when handling major incidents. The system is predicated on a unified structure of command and communication. All police officers have received training in Incident Command System. The department purchased a new Motorola XTS-1500 portable digital radio for every officer. These radios improved communication between officers and the dispatch communication center and meet APCO 25 interoperability standards. The radios allow officers to monitor and communicate directly with surrounding departments. This increased interoperability will be invaluable in incidents that necessitate the use of the Incident Command System. The department also acquired EX-600 portable radios for inspectors, which are a more concealable version of the XTS-1500 radio.

The department purchased an electronic fingerprinting machine. The new system, the Livescan Fingerprinting System, aids in officer safety and investigative purposes. Suspects are now being fingerprinted in a more effective and efficient manner. The department is now able to transmit fingerprint information digitally to other agencies, such as the FBI and the Massachusetts State Police.

Police Activities by Month													
Activity	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Totals
Emergency Calls	2122	1888	2365	2236	2439	2288	2519	2258	2358	2270	2034	2044	26821
Police Reports	258	244	301	294	300	310	392	291	288	290	260	306	3534
Arrests	21	17	23	27	30	32	29	38	20	28	39	19	323
Protective Custody	2	2	2	6	2	0	5	5	3	2	2	5	36
Summons	13	13	14	13	11	9	9	10	9	10	7	3	121
Motor Vehicle Citations	241	192	220	251	237	231	207	269	331	249	295	223	2946

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The Community Safety Buildings' closed-circuit television system was significantly upgraded. A digital recording system was added which has enhanced the operability of the system. Additional cameras were added to improve security of the building and monitoring of detainees.

The dispatch communication center installed a Reverse 9-1-1 System that allows the Department to disseminate recorded messages to residents in the case of an emergency or other specialized event. This new tool will immediately send out recordings, via the telephone, to each telephone number that is listed in its database. The size of the database can be adjusted to meet the requirements of that particular event.

Traffic

During 2006, the Arlington Police Department investigated 847 motor vehicle crashes. This number was sixty fewer than for 2005. Of that number, 109 involved hit and run crashes, 143 were crashes with injury, and 595 were crashes without injury. Once again, the most dangerous intersection in Arlington during 2005 was the intersection of Massachusetts Avenue and Pleasant Street. There were twenty crashes at that location. This is the busiest intersection in town. The intersection of Massachusetts Avenue and Park Avenue (12 crashes) and 1425 Massachusetts Avenue (11 crashes) were also trouble spots. The reduction in the total number of accidents is due in large part to directed traffic enforcement. Arlington police issued 2,946 motor vehicle citations.

Location	# of Crashes
Massachusetts Avenue @ Pleasant Street	20
Massachusetts Avenue @ Park Avenue	12
1425 Massachusetts Avenue	11
324 Massachusetts Avenue	10
Massachusetts Avenue @ Lake Street	10
905 Massachusetts Avenue	9
Concord Turnpike @ Pleasant Street	8
Massachusetts Avenue @ Mystic Street	8
Mystic Street @ Summer Street	8
Summer Street @ Park Avenue Extension	8

School Resource Officer

On July 16, 2006, Inspector Bryan Gallagher became the Department's first School Resource Officer. Before taking on his new assignment, Inspector Gallagher, a six year veteran of the department, was assigned to uniformed patrol duty. He patrolled Sector One, an area

of East Arlington that lies between Massachusetts Avenue and the Mystic Valley Parkway, for several years. He established a great relationship with many of the area residents and in particular with the youths who resided in the Menotomy Manor Housing Complex.

The School Resource Officer is expected to be highly visible; duties include: establishing and maintaining an open relationship and strong communication between the school administrators and the Police Department; monitoring the environment for potential criminal activity; and participating in school-based projects.

Animal Control Officer

The Arlington Animal Control Officer for the Town of Arlington is Thomas Quintal. He also serves as the Town's Animal Inspector for the Board of Health. He has been certified by the Massachusetts Criminal Justice Training Council as an Animal Control Officer. He has been certified as a Disaster Area Response Officer by the United States Humane Society and was recognized during 2006 by both the Somerville Board of Aldermen and the Arlington Board of Selectmen for meritorious achievement. During 2006, he conducted a coyote awareness program.

Canine Unit

During the Fall of 2006, the Police Department established a canine unit. The unit is an adjunct of the Community Services Division (patrol). Officer Michael Hogan was appointed as the department's canine handler. One of his first duties was to select his canine. After an extensive search a one and a half year old Czech Republic-born German Shepherd named Dasty was selected. Both Hogan and Dasty, as a team, completed an eighteen week long canine training program run by the Boston Police Department Canine Unit. Dasty has been trained for tracking purposes and will be certified in the coming year in drug interdiction.



Canine Handler Officer Michael Hogan and Dasty

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Community Service Programs

The department continued their commitment to community service programs throughout 2006. Officers met regularly with community and business groups for crime prevention programs and general neighborhood meetings. Gun safety courses were offered free of charge to the public. The department teamed up with the Recreation Department to run their annual Summer Youth Basketball Leagues for boys and girls. Officer Ronald Kerr oversaw another successful season of basketball for Arlington's boys and girls. He was ably assisted by volunteers from the department.

Notable Arrests in 2006

Drugs

On July 1, 2006, Arlington Police Officers assisted in one of the largest seizures of illegal steroids in the history of the Commonwealth. A combined task force of local and federal law enforcement agencies had been probing the illegal selling of steroids by former Arlington resident, Joseph Dirico. An undercover agent was able to make a purchase via the internet from Dirico. Arlington Police were issued an arrest warrant out of the Cambridge District Court, charging Dirico with Possession with Intent to Distribute Class E, Possession of a Hypodermic Needle and Drug Free School Zone Violation. The suspect was arrested at his residence and then transported to the Arlington Police Station. The owner of the building gave police permission to search the common areas of the building. A search revealed incriminating evidence against Dirico. While at the station the suspect was given his Miranda Warnings and allowed to speak with his attorney. After consulting with his attorney he gave written consent to a search of his apartment. The search disclosed a large quantity of illegal steroids, and they also discovered chemicals and equipment used in the manufacturing and distribution of illegal steroids.

Bank Robbery

On July 19, 2006, at about 1:30 PM, a man quickly walked into the Brookline Savings Bank, 856 Massachusetts Avenue and headed to a teller station, brandished a firearm and demanded money. The teller complied with the robbers request. A bank customer who witnessed the robbery left the bank before the robber with the intention of recording the license plate of the get away vehicle along with the direction of flight. When the robber left the bank and attempted to enter his vehicle he was confronted by the customer. The customer was able to wrestle some of the stolen money from the robber before he was able to speed away. The robber headed southerly on Churchill Avenue. A bank employee notified the police department which responded immediately and were able to get a detailed description of the suspect and his vehicle.

A short time later, dispatch received a telephone call from a man who stated that he swerved to avoid a vehicle traveling westerly on Concord Turnpike in Arlington. The operator of the speeding vehicle then abruptly pulled over to the side of the road and attached a license plate to the back of his vehicle. The reporting party came to the station, and gave further details, including a registration plate number. The officers were able to recover a baseball cap and sunglasses worn by the robber that were strewn along the escape route.

A check of the registration plate revealed that the car was registered to a person living in Tewksbury. Police Inspectors traveled to Tewksbury Police and received information that the involved vehicle was being operated by a person known to the owner as Justin Perry. That evening the suspect's residence was placed under surveillance where he was apprehended, given his miranda warnings, and admitted that he had robbed the Brookline bank. He subsequently confessed to robbing several other locations in neighboring communities.

Attempted Murder

At approximately 2:15 AM, on November 28, 2006, an Arlington Heights resident reported to the Arlington Police that someone had pumped gas from a propane tank into his home. When police arrived they found a propane tank outside with a hose connected to it, which was passing through a broken window into the residence. The victim reported that when he awoke he heard a strange hissing sound.

The officer asked the victim who would want to hurt him or any of the other five people who were staying at the residence. The victim indicated that he was having problems with an ex-girlfriend, Sheila Ellenbogen. Ellenbogen had been arrested earlier in the week for breaking into the victim's apartment. Fingerprints obtained from the earlier break matched those found on the propane tank. A search of Ellenbogen's apartment led to the seizure of her computer and other documentary evidence that described her intent. Ellenbogen, who was already being held for breaking and entering and malicious destruction of property, was further charged with 6 counts of attempted murder, possessing an infernal device, and willfully placing explosives near persons or property.

Burglary

On Thursday November 30, 2006, Officer Rebecca Gallagher noticed a motor vehicle abruptly pulling out into traffic from the driveway of an Arlington Heights apartment building. She confirmed that that vehicle matched the description of a vehicle whose occupants were wanted by the Woburn Police for various crimes committed in that city. She stopped the car at the intersection of Massachusetts Avenue and Quincy Street. The suspects had almost \$2,000 combined on them. The two suspects were held by Arlington Police until Woburn

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Police came and took them into custody. Woburn police also seized the vehicle.

Shortly thereafter a resident of that apartment building called the Arlington Police and notified them that his apartment was broken into and that \$500 cash along with several other items were taken. Woburn Police were contacted to determine if any of the stolen items from the break could possibly be in the suspect's vehicle. Video equipment in the vehicle that match the description of items taken from the Arlington break-in were in the vehicle. The victim was transported to the Woburn Police Station where he positively identified his video equipment. Also found in the seized vehicle were burglary tools.

The suspects, who had originally given police false names, were identified as Diego S. Moreira of Brazil and Marico Barbosa of Burlington and were arrested at the Woburn Police Station and transported back to Arlington. Arlington Police charged the pair with the following crimes: B&E Daytime For Felony, Larceny From A Building, Possession Of Burglarious Tools, and Receiving Stolen Property over \$250.00. A warrant check revealed that Moreira had an outstanding warrant from the East Boston District Court for the charges of Assault With Dangerous Weapon and Malicious Destruction of Property over \$250.00. The pair is believed to be involved in several other crimes in the Greater Boston area and the Arlington Police are working with other local, state, and federal agencies to investigate them.

Awards

On the night of February 27, 2006 the Arlington Police Department held its annual Employee Recognition Award's Ceremony. Officer Michael Hogan was designated as the Police Officer of the Year for 2005. Chief Fred Ryan said of Officer Hogan, "Officer Hogan has consistently displayed sound judgment and the highest quality of service as a Police Officer and creative problem-solver. His personal appearance, demeanor and interaction with coworkers and members of the community reflect a high level of personal commitment and professionalism. Officer Hogan has demonstrated deep concern for the welfare of fellow officers and he has truly earned the respect of those with whom he has contact through fair and impartial treatment.

Officer Hogan's long-term performance reflects initiative and knowledge of the law. His high level of confidence and command presence serves as an image for others to emulate and his courteousness repetitively earns public praise."

The Arlington Police Department awarded 10 Meritorious Service Ribbons at its Award's Ceremony. Those officers and dispatcher receiving ribbons were: Sgt. Richard Pedrini, Inspector James Fitzpatrick, Officer Dennis Corbett, Officer Joseph Dunn, Officer James Smith, Officer Julie Brydges, Officer Bryan Gallagher,

Officer Chad Brown, Officer Rebecca Gallagher, and Dispatcher Ryon Gallagher.

Also awarded at the Award Ceremony were three Civilian Awards. Ellen Digby, the Arlington Public School Attendance Officer, was honored for her outstanding service to children at-risk. Janet Maguire and Peg Regan, both Ottoson Middle School teachers, were recognized for their outstanding voluntary work in *Project Success*, an after-school homework program for students from Menotomy Manor.

The Arlington Rotary Club honored Inspector Joyce Wilson as the Community Person of the year. The Rotarians honored her for her successes in the fields of Domestic Violence and Dating Violence Intervention. She was instrumental in setting up the Arlington Police Department's first Domestic Violence Unit. Her training includes certifications in the following specialties: Rape Investigation, DNA Collection, and instructing senior citizens in self defense. Wilson helped incorporate Dating Violence Intervention Training into Arlington High School's health curriculum. She also helped establish First Step, a group that assist women in abusive relationships, and founded Pam's Program, a short-term shelter located at the former Symmes Hospital.

During 2006, the Arlington Police Department and Operation Success established an award that recognizes students for their dedication and hard work throughout the year. Shradha Chauglagain was the first recipient of this annual award.

Goals and Objectives

Support Services

- Complete the study and long range plan to maintain and renovate the community safety building.
- Develop a public information policy clearly outlining the guidelines under which staff can release police records and precisely what role officers play in interacting with the media.
- Propose a warrant article to structure the registration process for door-to-door solicitors in compliance with the Town Bylaw and relevant Constitutional case law.
- Expand on distance learning efforts with a focus on the quality of the training as opposed to quantity.
- Research and make recommendations on the acquisition of detail scheduling software.
- Complete a comprehensive staff training plan targeted at maximizing efficiency of departmental resources.
- Study and make recommendations on departmental procedures for the processing of personal property that comes into the custody of the department.
- Re-institute the position of Department Armor-

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er and task that person with developing policies for the care, inspection, repair, acquisition storage, and disposal of Departmental weapons and weapons coming into the care of the Department by whatever means.

- Conduct a detailed inventory of all Departmental property and develop a system to track the purchase, use, and disposition of same.

Community Services Division (Patrol)

- Host a meeting among local bank managers and security professionals to enhance the partnership between police and banks and to implement the new policy on response to bank responses.
- Continue to increase the volume of motor vehicle and parking citations.
- Continue to build partnerships with citizens and local businesses to deliver quality services to citizens and merchants.
- Enhance the department's relationship with the Northeast Homeland Security Council.
- Continue to enhance the partnerships with other Town departments (Board of Health, Public Works, Fire, Local Emergency Planning Committee, etc.).
- Evaluate the current sector system and conduct an analysis of crime trends in order to more effectively deploy police resources and increase productivity.
- Continue, and enhance, the partnerships with other law enforcement agencies around our area on the Federal, State and Local levels.

Professional Standards & Accreditation

- Completely update and edit the department manual pursuant to regional and national standards.
- Achieve state certification pursuant to the Massachusetts Police Accreditation Program.
- Analyze internal affairs filing system and policies to ensure compliance with regional/national standards.
- Research and make recommendations for an early intervention system enabling the prevention of officer misconduct thereby minimizing the need for supervisors to react to poor performance and/or misconduct.
- Complete the process of developing an employee performance evaluation system.

Criminal Investigations Bureau

- Continue to improve on the process of criminal case intake, assignment, and closure.
- Expand upon proactive cyber crime investigations targeting individuals perpetrating crimes

in the Arlington region.

- Continue the supervisory use of detective case management system to analyze closure rates, effectiveness of individual investigators, and to identify training or other needs so as to improve the efficiency of the work unit.
- Complete the installation of video and audio recording capabilities in the interrogation room.
- Develop and implement electronic Prosecution Management Program enabling real time information sharing with the District Attorney's Office and Cambridge District Court.

Traffic & Parking Unit (Part-Time)

- Increase staffing of the unit to full-time so as to ensure that traffic enforcement is a primary function of the department as opposed to a secondary function.
- Improve upon the directed enforcement program by implementing a structured program that will include all uniformed officers, including supervisory follow up, citizen feedback, and evaluation. This will be accomplished through coordination with shift commanders.
- Develop an enforcement program targeting crosswalk violations at high volume/incident locations and also other violations which affect the quality of life within the community.
- Implement an online digital motor vehicle crash reporting system (QED/RMV).
- Complete the implementation and training for the Lidar software.
- Maintain and expand the training of the Advanced Traffic Investigators.
- Purchase new radar equipment and maintain current radar through established contacts.
- Maintain a staffing level of four parking control officers.
- Purchase new hand held parking computers and train users.
- Continue to oversee and coordinate the Traffic Supervisors around the school locations.

Community Policing/Services

- Expand on the Neighborhood Crime Watch program and create an email list-serve with town businesses and neighborhood crime watch groups.
- Seek out/administer Community Policing grant(s).
- Expand upon the relationship with the business community and Chamber of Commerce and implement mutually agreed upon crime prevention and target hardening programs.
- Administer a community-wide survey to follow

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up on the survey done in 2000.

- Continue and expand crime prevention community and business meetings.
- Continue to offer the Rape Aggression Defense (RAD program) to women free of charge.
- Expand programs for the elderly and partnership with Council on Aging.
- Continue outreach to the minority population in Town and continue partnership with Human Rights Commission.
- Develop a long-range strategy for the successful completion of the No Place for Hate program.
- Strengthen the partnerships with Arlington Public Schools and Arlington's private schools.
- Improve community-wide notifications of emergency conditions, through the use of the new Reverse 9-1-1 system.
- Expand the firearm safety program, Project Childsafe.
- Continue offering the Citizen Police Academy.

Community Safety Dispatch

- Complete final punch list on new dispatch center.
- Expand training on the department's new community notification system.
- Partner with the Local Emergency Planning Committee to develop policy governing the use and implementation of the Community Notification System.
- Continue the ongoing process of updating contact information for all commercial properties and multi-unit dwellings in Arlington.
- Expand upon training of all dispatchers in the proper use of mapping applications.
- Design and implement a dispatch center maintenance program.
- Seek out and train all dispatchers in a comprehensive telecommunications-training curriculum.
- Develop and implement a formal program following up with reporting parties advising them of the outcome of their complaint.

Animal Control

- Develop and enhance working partnerships with other Animal Control Officers in surrounding communities.
- Enhance our partnership with the Board of Health and other town departments.
- Review current condition of the animal control facility on Grove Street for potential future capital improvements.
- Develop and implement programs aimed at responsible pet ownership and voluntary compli-

ance with relevant Town bylaws.

- Dog officer to actively engage in community policing assignments at various times and locations during his tours of duty (i.e. bikeway).
- Continue a presence in the parks and recreation areas of the Town.