

Q1 Address of Construction Site (projects that occurred within the past three years):

Answered: 13 Skipped: 0

#	Responses	Date
1	19 Brand Street	2/28/2017 2:54 PM
2	25 Beacon Street	2/28/2017 2:48 PM
3	36 Shawnee 6 Kilsythe Rd 251 Wachusetts Ave 42 Standish Road 23 Glenburn 92 Varnum	2/28/2017 2:41 PM
4	15, 17, 19 Wright Street	2/28/2017 2:34 PM
5	49 Colonial Drive 25-27 Winter Street 18-20 Webcowet	2/28/2017 2:24 PM
6	52-54 Dorothy Road Arlington	2/3/2017 10:10 PM
7	Mott Street Arlington	2/3/2017 10:09 PM
8	65 Broadway	2/3/2017 5:18 PM
9	79 Hillsdale Rd 21 Spring St 54 Pleasant View Rd 71 Dothan St	2/2/2017 4:10 PM
10	11 Orlando Ave 199 Renfrew Street 51 Epping Street	2/2/2017 3:45 PM
11	3 Yale Road Arlington 76 Claremont Avenue 16 Temple Street 146 Rhinecliff 16 Eastern Ave 47 Draper Ave 7 Cheswick 82 Claremont	2/2/2017 3:23 PM
12	173 Mountain Ave	2/2/2017 3:21 PM
13	248 Mass Ave	2/2/2017 3:11 PM

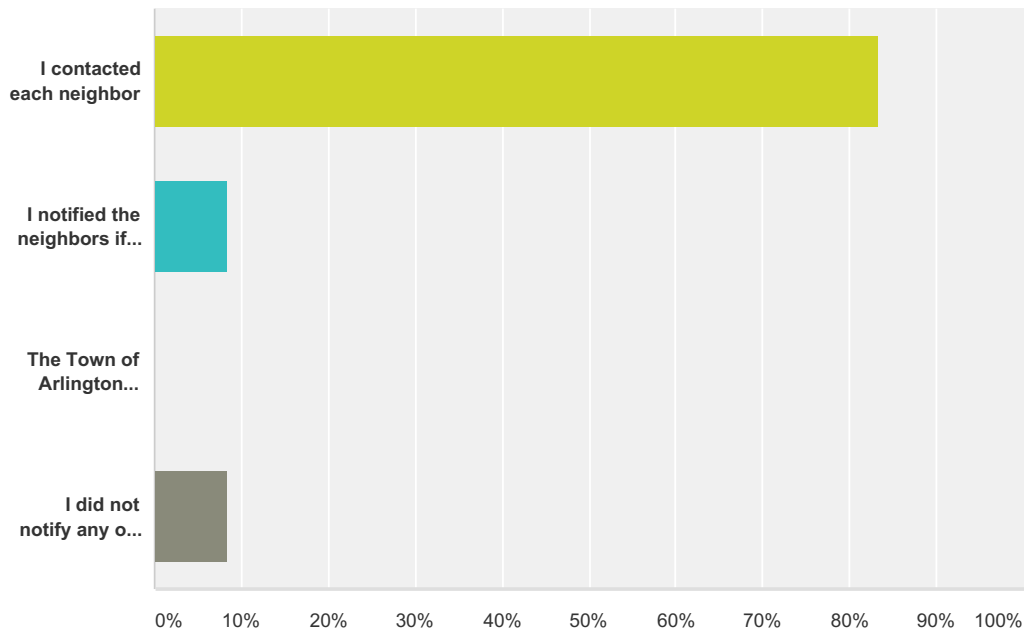
Q2 Name of Contractor/Developer:

Answered: 13 Skipped: 0

#	Responses	Date
1	David Santo	2/28/2017 2:54 PM
2	John Carney	2/28/2017 2:48 PM
3	Ed McDonald McDonald Contracting	2/28/2017 2:41 PM
4	DeMartino Contracting Mike DeMartino	2/28/2017 2:34 PM
5	Keith Lombardi	2/28/2017 2:24 PM
6	David Serabian	2/3/2017 10:10 PM
7	Seaver	2/3/2017 10:09 PM
8	David E Burns, DEBCO Properties	2/3/2017 5:18 PM
9	David Dolan - Dolan Enterprises	2/2/2017 4:10 PM
10	Thomas Schaejbe TKS Realty llc	2/2/2017 3:45 PM
11	Conneely Contracting Inc Martin Conneely	2/2/2017 3:23 PM
12	Villandry Contracting	2/2/2017 3:21 PM
13	Caccavaro Construction Inc.	2/2/2017 3:11 PM

Q3 How did you notify the neighbors of your project?

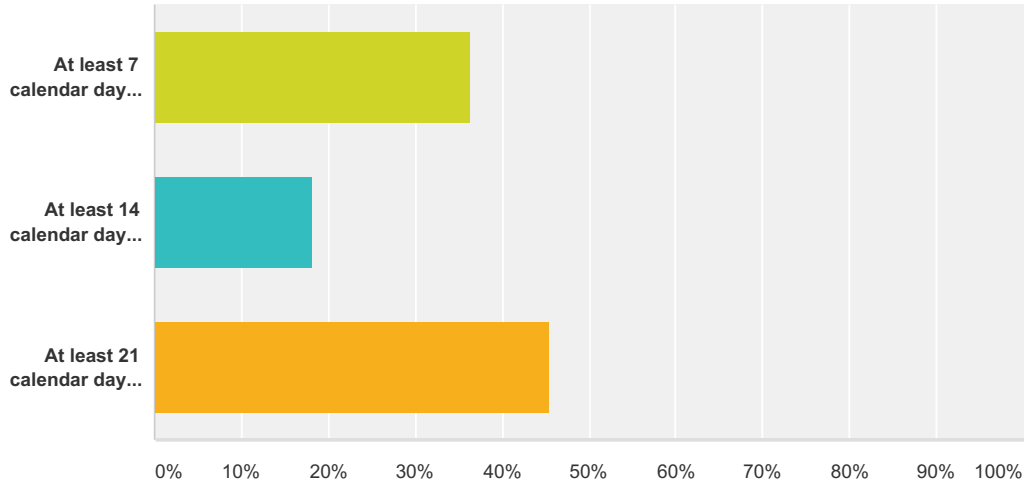
Answered: 12 Skipped: 1



Answer Choices	Responses
I contacted each neighbor	83.33% 10
I notified the neighbors if I saw them	8.33% 1
The Town of Arlington informed neighbors because the project required an approval from the Zoning Board of Appeals	0.00% 0
I did not notify any of the neighbors	8.33% 1
Total	12

Q4 If you did inform the neighbors about the construction prior to starting; how much notice did you provide?

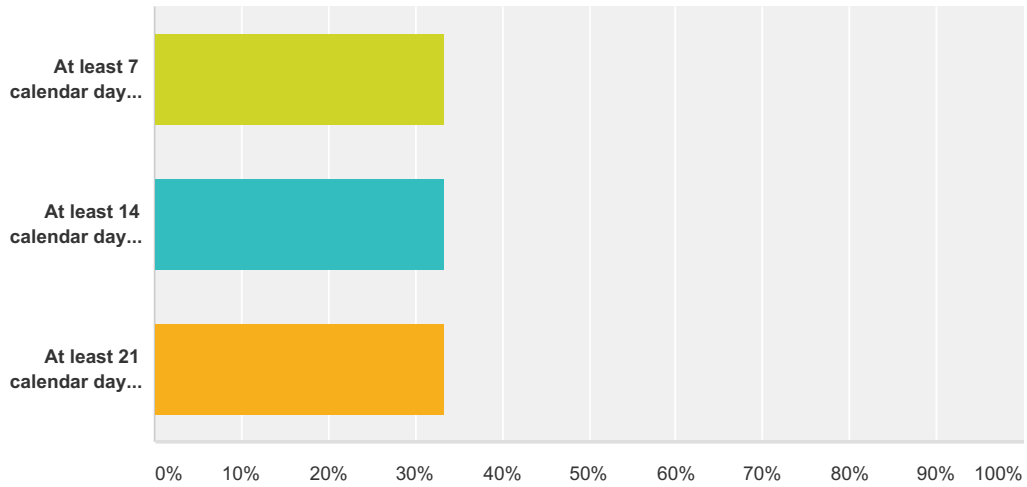
Answered: 11 Skipped: 2



Answer Choices	Responses
At least 7 calendar days' notice	36.36% 4
At least 14 calendar days' notice	18.18% 2
At least 21 calendar days' notice	45.45% 5
Total	11

Q5 If you did not inform neighbors about the construction prior to starting, how much advance notice would you be willing to provide neighbors for future projects?

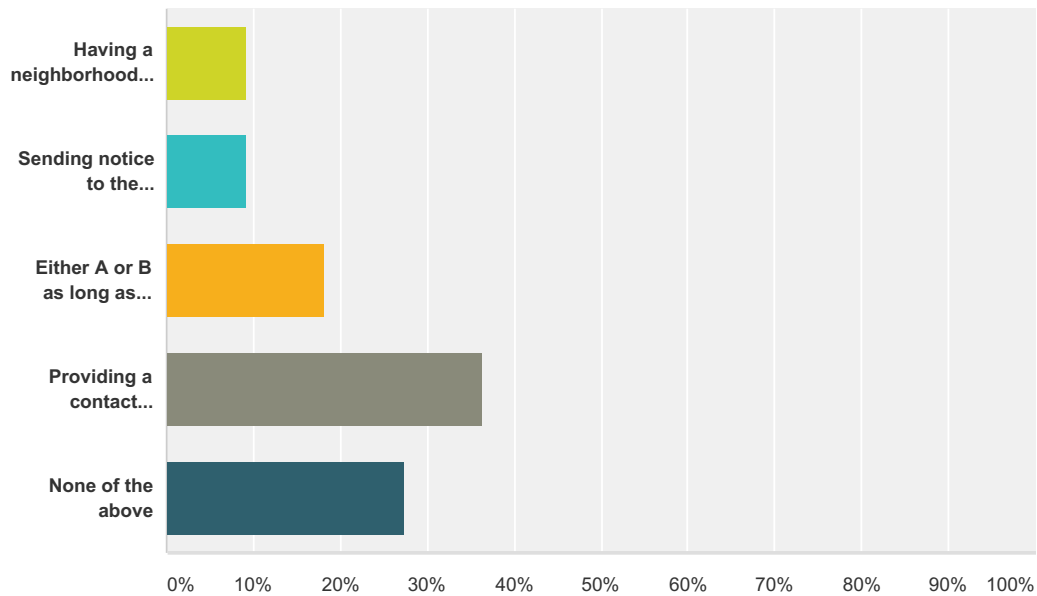
Answered: 9 Skipped: 4



Answer Choices	Responses
At least 7 calendar days' notice	33.33% 3
At least 14 calendar days' notice	33.33% 3
At least 21 calendar days' notice	33.33% 3
Total	9

Q6 In the future, would you consider:

Answered: 11 Skipped: 2

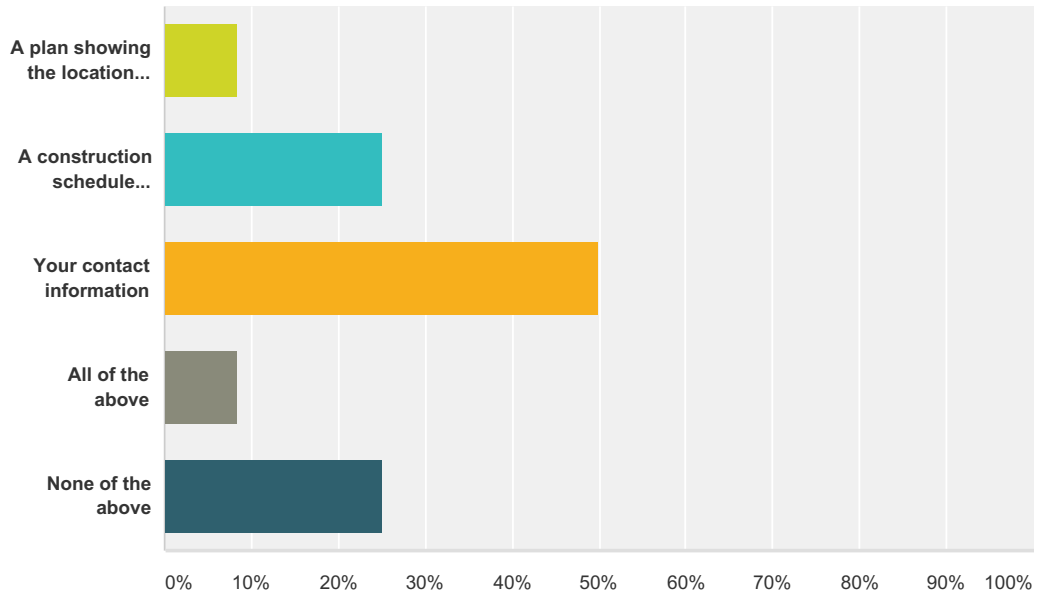


Answer Choices	Responses
Having a neighborhood information session to notify neighbors of the proposed development providing copies of a plan(s) showing the location and size of the addition/ new home and a construction schedule	9.09% 1
Sending notice to the neighbors of the proposed development providing copies of the plan(s) and a construction schedule	9.09% 1
Either A or B as long as neighbors do not have control over the design or style of the home	18.18% 2
Providing a contact person's name and information	36.36% 4
None of the above	27.27% 3
Total	11

#	Other (please specify)	Date
1	In notice to neighbors provide contact information should they wish additional information on the project - this would happen outside the permitting process	2/2/2017 4:22 PM
2	We normally send out "pardon our dust" letter to all abutters prior to work being started. We provide our contact information in case there are any concerns or issues. Remodeling can be quite invasive to some people in the neighborhood and this helps to assure them we care about how they feel	2/2/2017 3:30 PM

Q7 If you did inform your neighbors, what type of information did you provide them before construction started? (select as many as appropriate)

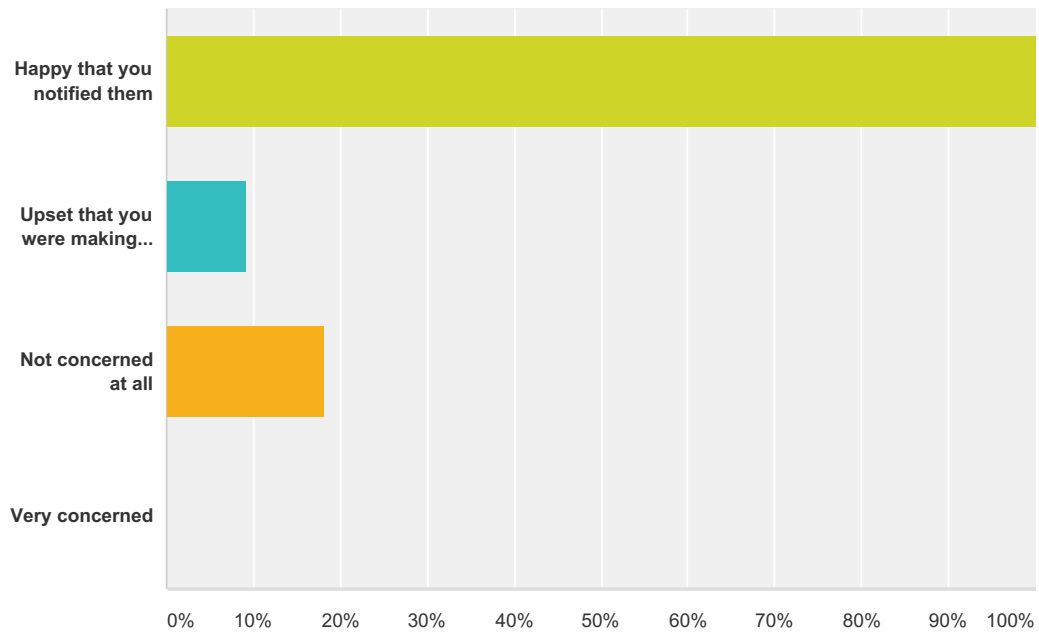
Answered: 12 Skipped: 1



Answer Choices	Responses
A plan showing the location and size of the addition/new home	8.33% 1
A construction schedule showing the start and end dates	25.00% 3
Your contact information	50.00% 6
All of the above	8.33% 1
None of the above	25.00% 3
Total Respondents: 12	

Q8 If you did inform your neighbors were they: (select as many as appropriate)

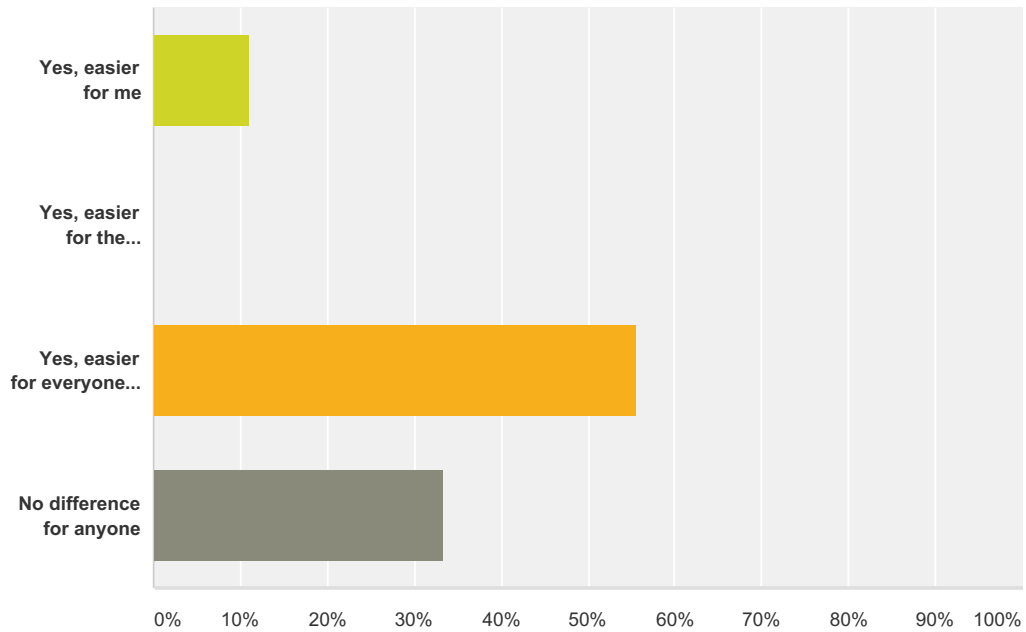
Answered: 11 Skipped: 2



Answer Choices	Responses
Happy that you notified them	100.00% 11
Upset that you were making changes	9.09% 1
Not concerned at all	18.18% 2
Very concerned	0.00% 0
Total Respondents: 11	

Q9 If you didn't notify the neighbors in advance of construction, do you think the process would have been better if you did?

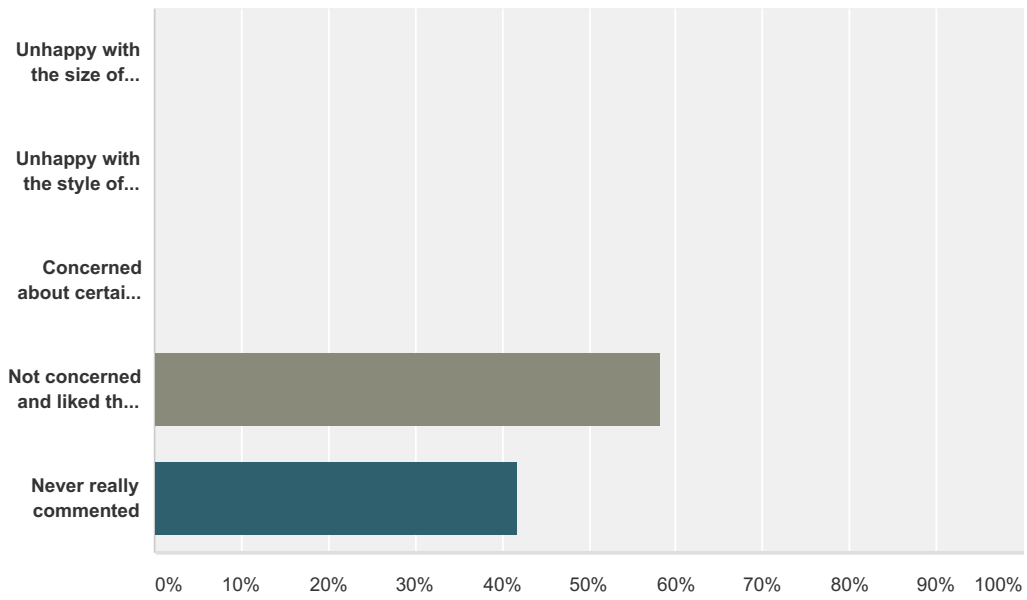
Answered: 9 Skipped: 4



Answer Choices	Responses
Yes, easier for me	11.11% 1
Yes, easier for the neighbors	0.00% 0
Yes, easier for everyone affected	55.56% 5
No difference for anyone	33.33% 3
Total	9

Q10 Were your neighbors: (select as many as appropriate)

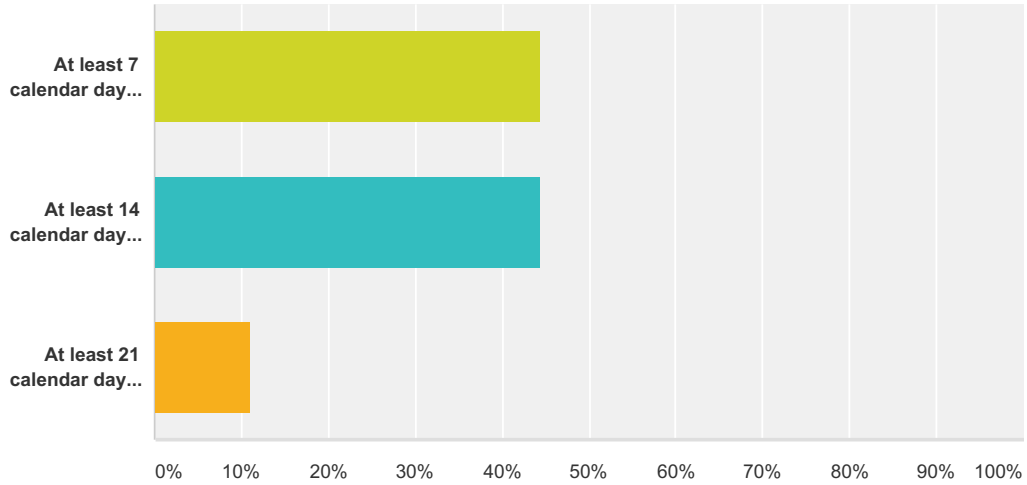
Answered: 12 Skipped: 1



Answer Choices	Responses
Unhappy with the size of your project	0.00% 0
Unhappy with the style of the house	0.00% 0
Concerned about certain features	0.00% 0
Not concerned and liked the plan	58.33% 7
Never really commented	41.67% 5
Total	12

Q11 Currently, a pre-blast survey is required when blasting is to occur. Do you feel it is important and appropriate to notify neighbors in advance of any chipping of ledge?

Answered: 9 Skipped: 4



Answer Choices	Responses
At least 7 calendar days' notice	44.44% 4
At least 14 calendar days' notice	44.44% 4
At least 21 calendar days' notice	11.11% 1
Total	9

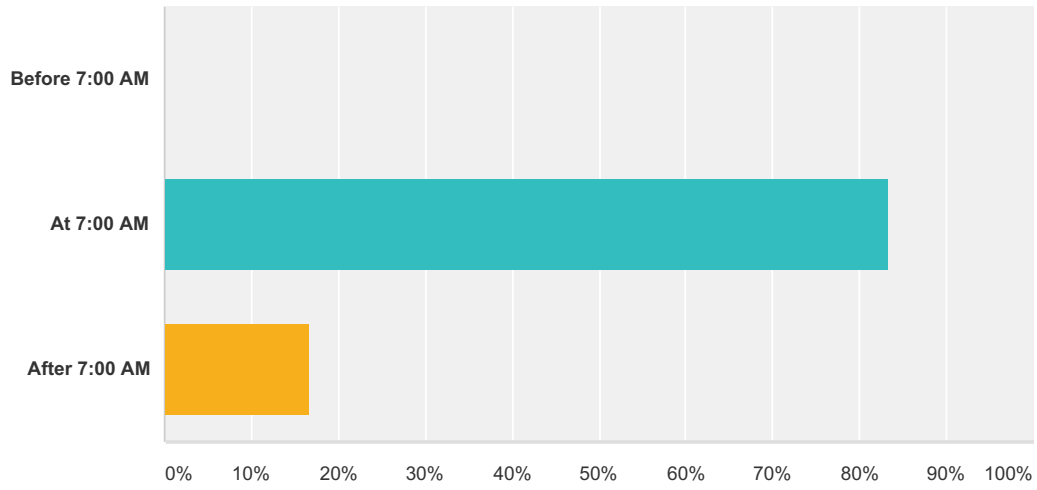
Q12 Do you have any additional comments regarding the notification and permit process?

Answered: 7 Skipped: 6

#	Responses	Date
1	Not necessary to notify abutters for pre-blast . It works fine like it is	2/28/2017 2:52 PM
2	If digging or doing site work is involved, I think a notification process would be helpful for all parties. I don't think neighbors should have control over design of the project.	2/28/2017 2:45 PM
3	no	2/28/2017 2:35 PM
4	No	2/28/2017 2:25 PM
5	No	2/3/2017 10:14 PM
6	In 10 above you can only select one item...that aside the options don't really cover my experience with neighbors - it has always been a positive interaction. On 11 ...it is a rarity that a contractor will know threee is ledge in place prior to the start of the excavation ...I feel it 'unfair' to impose a timeline for notication for ledge removal - on average a week's delay is \$1200-1500 per week - in ledge is found sure notify the neighbors but it should not hold up the project. In 4) above it is hard to give specific dates as the permitting process is not set timeframe - I have advised neighbors of a potential start window	2/2/2017 4:22 PM
7	No I think Arlington does a great job as is!	2/2/2017 3:30 PM

Q13 On weekdays during construction, what time of the day did construction start?

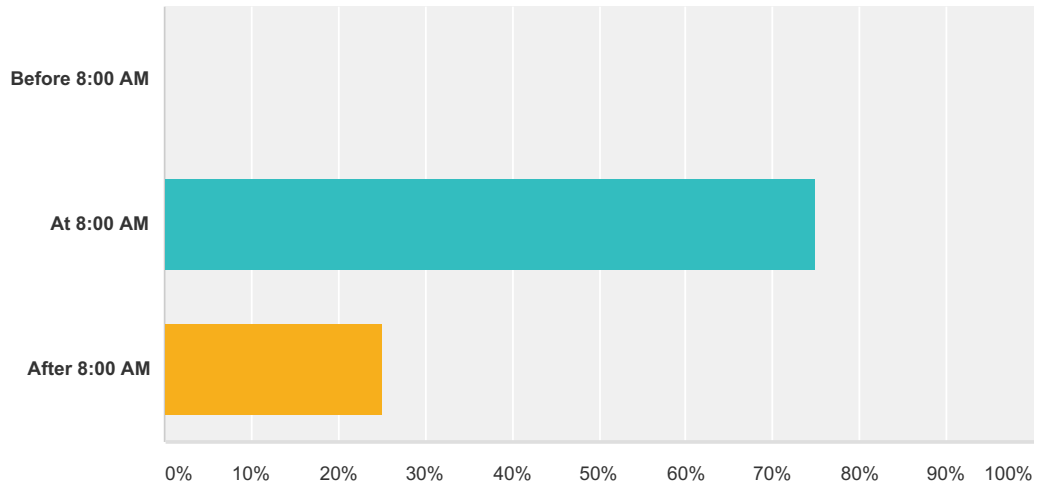
Answered: 12 Skipped: 1



Answer Choices	Responses
Before 7:00 AM	0.00% 0
At 7:00 AM	83.33% 10
After 7:00 AM	16.67% 2
Total	12

Q14 On Saturdays during construction, what time of the day did construction start?

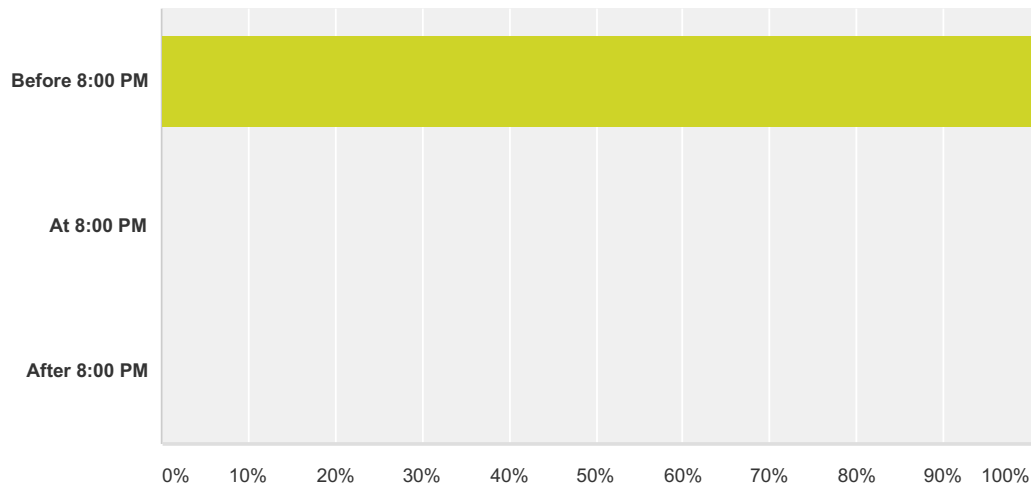
Answered: 12 Skipped: 1



Answer Choices	Responses
Before 8:00 AM	0.00% 0
At 8:00 AM	75.00% 9
After 8:00 AM	25.00% 3
Total	12

Q15 On weekdays during construction, what time of the day did work end?

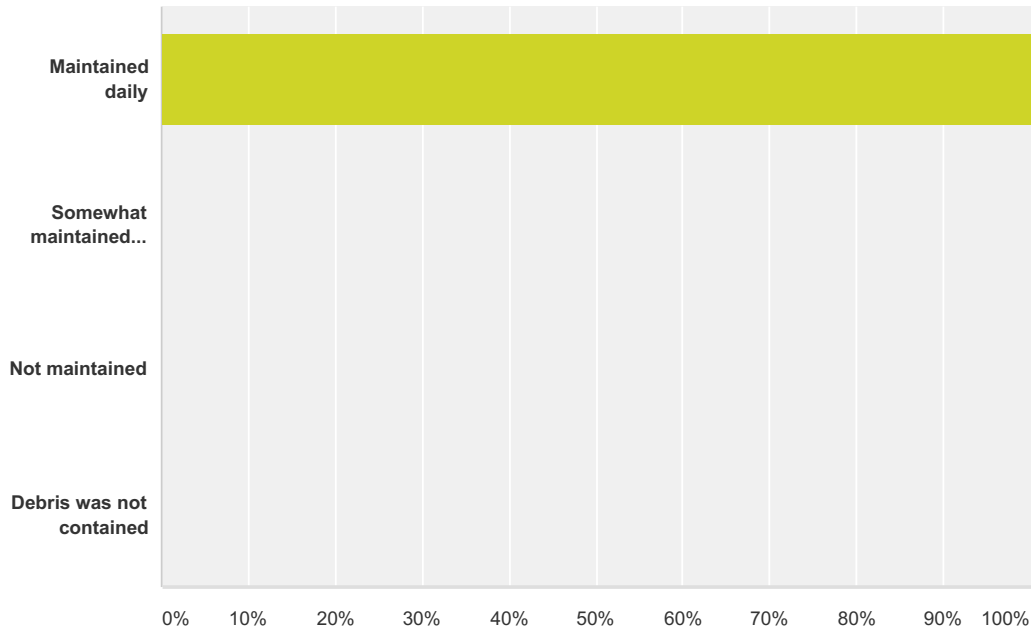
Answered: 12 Skipped: 1



Answer Choices	Responses
Before 8:00 PM	100.00% 12
At 8:00 PM	0.00% 0
After 8:00 PM	0.00% 0
Total	12

Q16 During construction was the construction site:

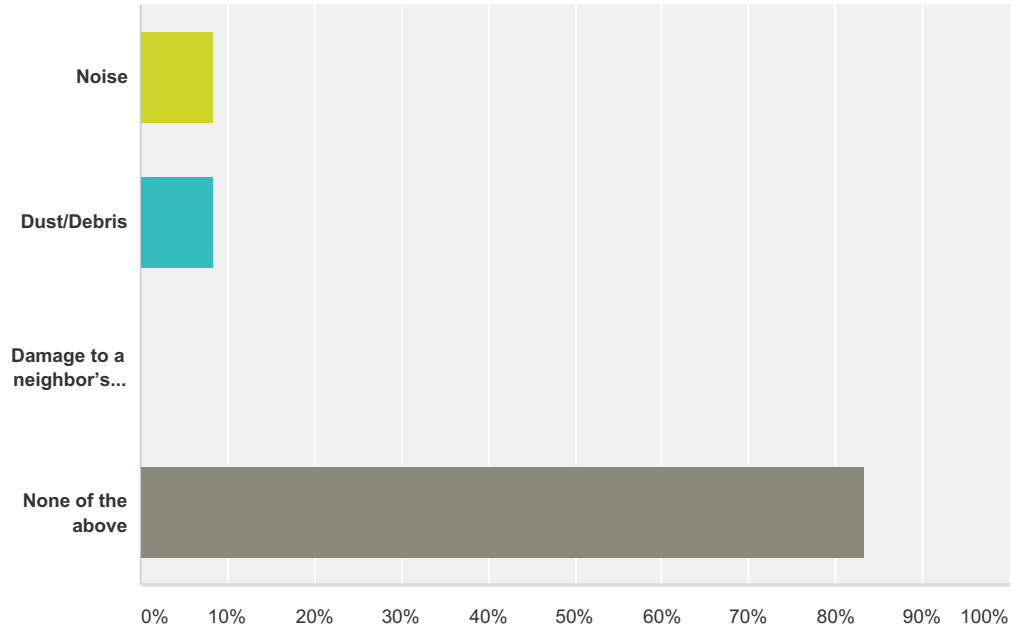
Answered: 12 Skipped: 1



Answer Choices	Responses	Count
Maintained daily	100.00%	12
Somewhat maintained daily	0.00%	0
Not maintained	0.00%	0
Debris was not contained	0.00%	0
Total		12

Q17 Did you ever have to respond to a neighbor or the Town of Arlington regarding a complaint or concern about:

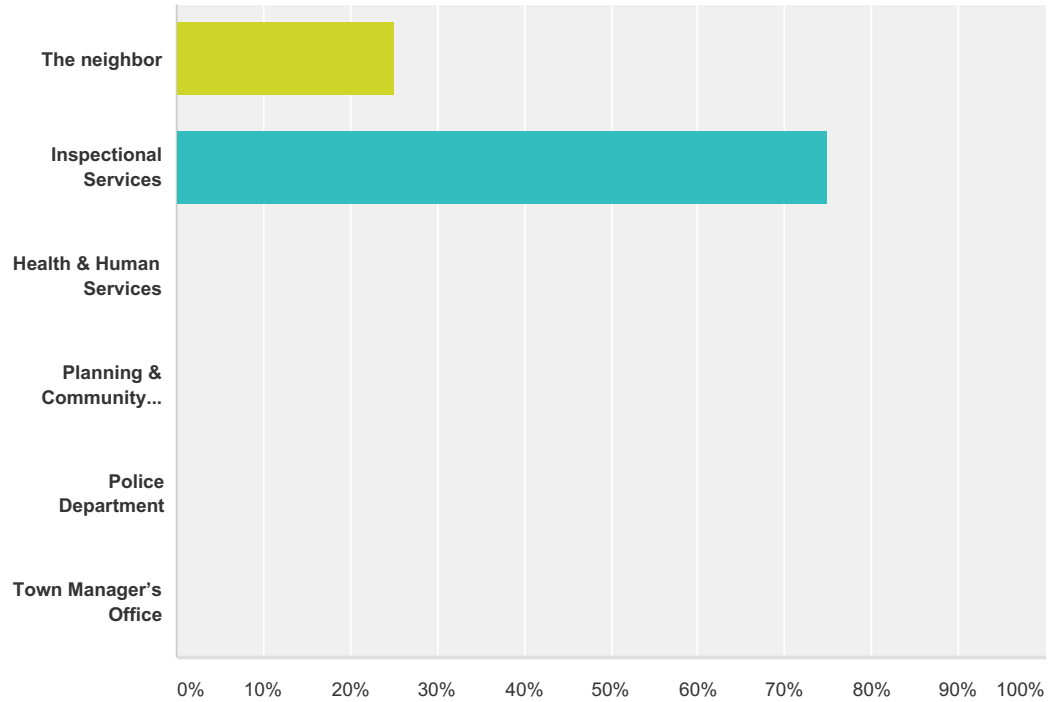
Answered: 12 Skipped: 1



Answer Choices	Responses
Noise	8.33% 1
Dust/Debris	8.33% 1
Damage to a neighbor's property	0.00% 0
None of the above	83.33% 10
Total	12

Q18 If you did have to respond to a complaint, which person/department contacted you?

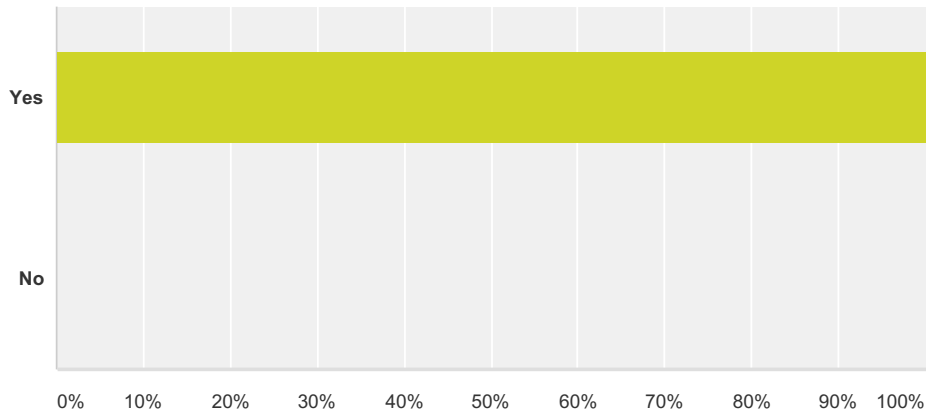
Answered: 4 Skipped: 9



Answer Choices	Responses	Count
The neighbor	25.00%	1
Inspectional Services	75.00%	3
Health & Human Services	0.00%	0
Planning & Community Development	0.00%	0
Police Department	0.00%	0
Town Manager's Office	0.00%	0
Total		4

Q19 Do you feel the complaint was fairly resolved?

Answered: 4 Skipped: 9



Answer Choices	Responses
Yes	100.00% 4
No	0.00% 0
Total	4

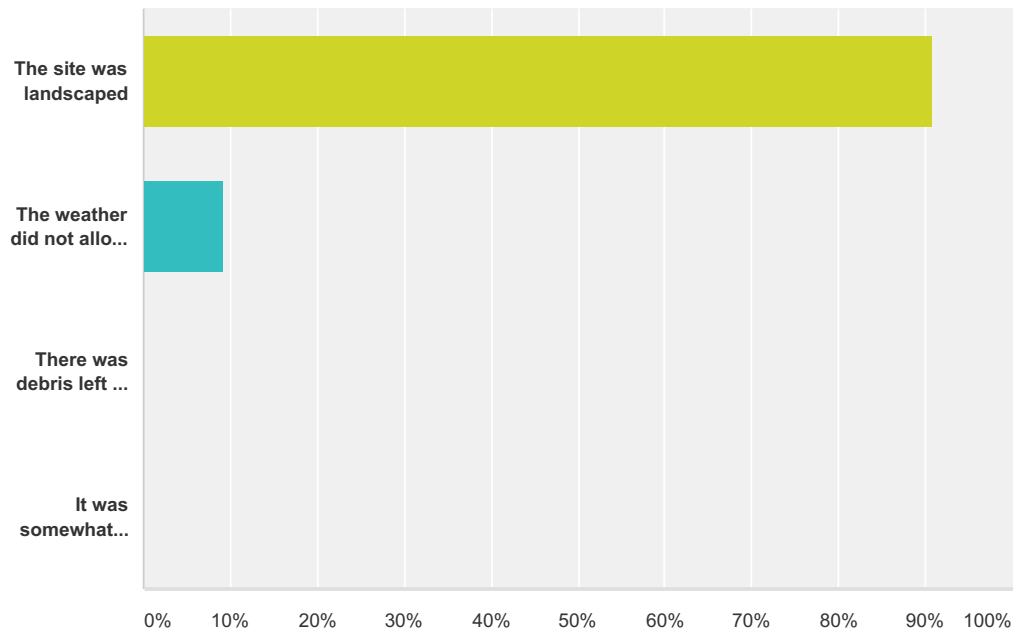
Q20 Do you have any other comments regarding the construction process?

Answered: 5 Skipped: 8

#	Responses	Date
1	It works fine like it is	2/28/2017 2:52 PM
2	Sometimes neighbors are great and sometimes they are not. That's the way it goes.	2/28/2017 2:46 PM
3	No	2/28/2017 2:35 PM
4	No	2/3/2017 10:16 PM
5	It seems that the tail is wagging the dog here ...if there are contractors making bad/poor decisions that are impacting our neighborhoods deal with them directly - why the need to regulate even more an already heavily regulated business?	2/2/2017 4:24 PM

Q21 What was the condition of the site at the end of construction?

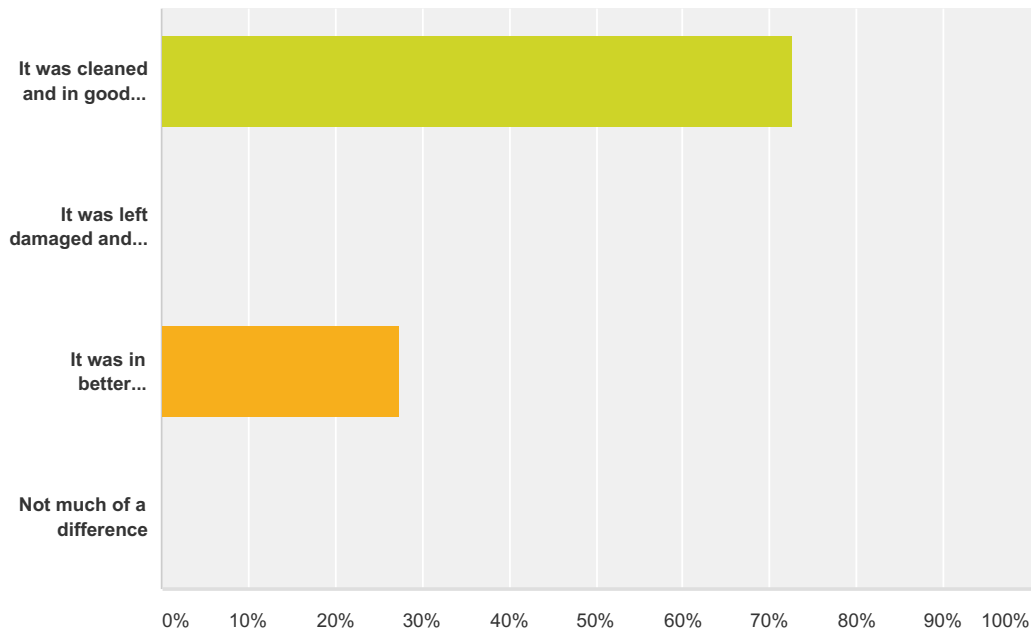
Answered: 11 Skipped: 2



Answer Choices	Responses
The site was landscaped	90.91% 10
The weather did not allow the landscaping to be completed	9.09% 1
There was debris left and final clean-up took a while	0.00% 0
It was somewhat landscaped but could have looked better	0.00% 0
Total	11

Q22 What was the condition of the street and sidewalk after construction?

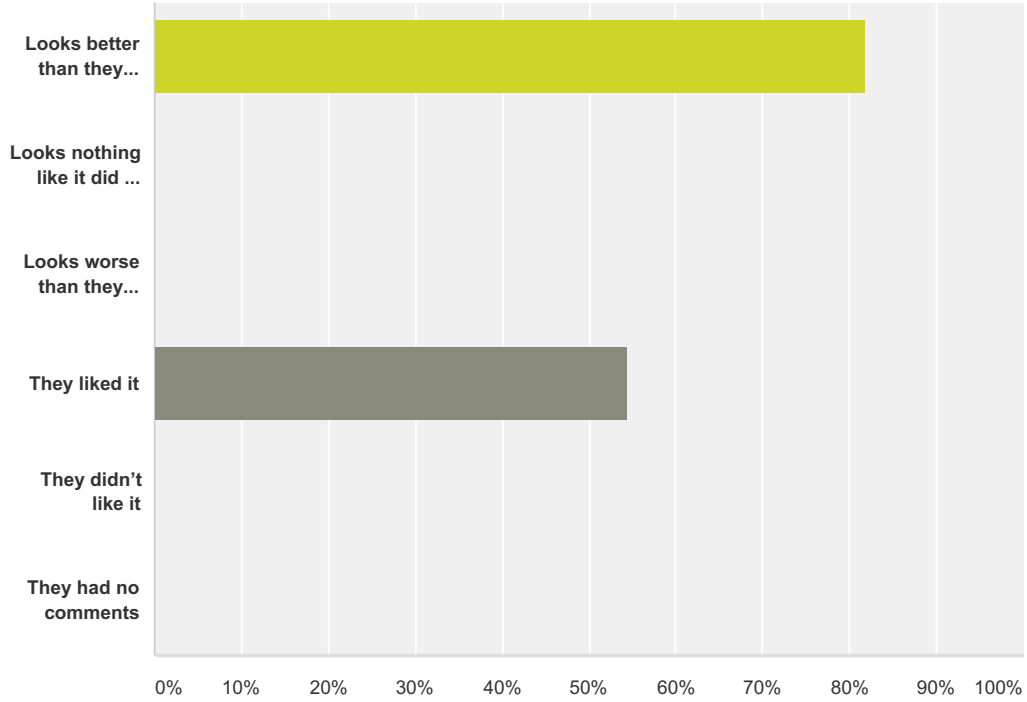
Answered: 11 Skipped: 2



Answer Choices	Responses
It was cleaned and in good condition	72.73% 8
It was left damaged and dirty	0.00% 0
It was in better condition after construction	27.27% 3
Not much of a difference	0.00% 0
Total	11

Q23 Did the neighbors comment on how the house/development turned out? (select as many as appropriate)

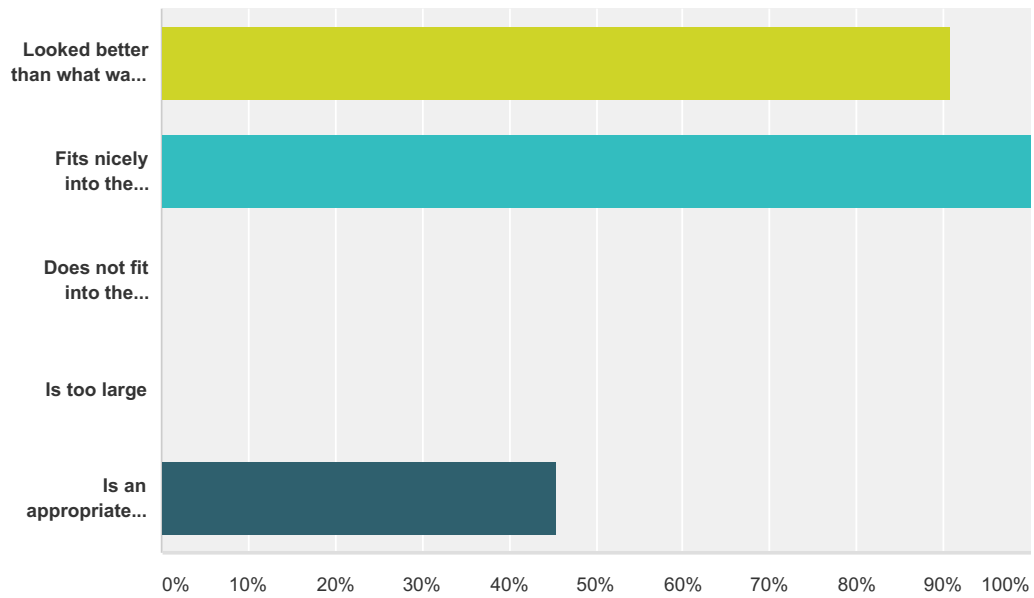
Answered: 11 Skipped: 2



Answer Choices	Responses
Looks better than they expected	81.82% 9
Looks nothing like it did on the plans	0.00% 0
Looks worse than they expected	0.00% 0
They liked it	54.55% 6
They didn't like it	0.00% 0
They had no comments	0.00% 0
Total Respondents: 11	

Q24 Do you feel the renovated/new house: (select as many as appropriate)

Answered: 11 Skipped: 2



Answer Choices	Responses
Looked better than what was there before	90.91% 10
Fits nicely into the neighborhood	100.00% 11
Does not fit into the neighborhood	0.00% 0
Is too large	0.00% 0
Is an appropriate size	45.45% 5
Total Respondents: 11	

#	Other (please specify)	Date
	There are no responses.	

Q25 Do you have any other comments regarding the end product?

Answered: 3 Skipped: 10

#	Responses	Date
1	Inspired others to renovate their homes.	2/28/2017 2:47 PM
2	People have a hard time with change. Usually, if not always the change is for the best. It will increase the value of the neighborhood and best for all.	2/28/2017 2:38 PM
3	No	2/3/2017 10:18 PM

Q26 Is there anything you noticed during construction that was a positive or a negative and that has not been covered in this survey?

Answered: 6 Skipped: 7

#	Responses	Date
1	no	2/28/2017 2:53 PM
2	N	2/28/2017 2:48 PM
3	no	2/28/2017 2:29 PM
4	No	2/3/2017 10:22 PM
5	No	2/2/2017 3:38 PM
6	NO	2/2/2017 3:29 PM

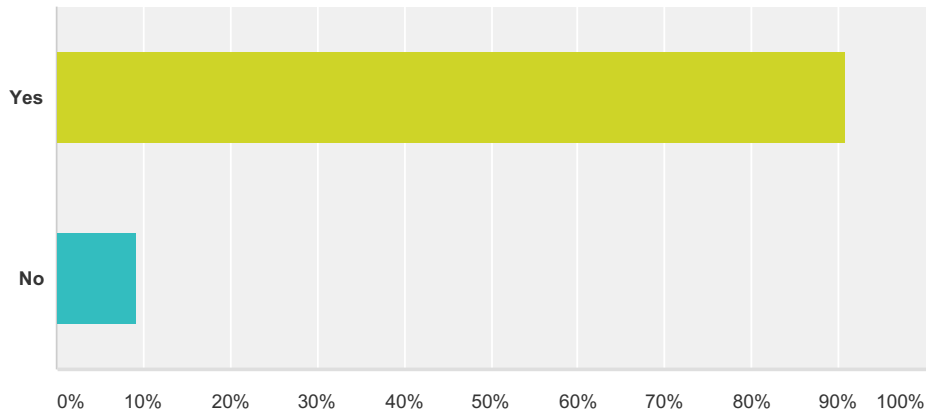
Q27 One of the goals of The Residential Study Group is to review the construction process and determine what can be done to ensure and promote a safe construction site and easy process for everyone. Please provide us with your thoughts and comments on how we might be able to achieve our goals.

Answered: 5 Skipped: 8

#	Responses	Date
1	It works well as it is	2/28/2017 2:53 PM
2	Hire more building officials to ensure regulations are being followed.	2/28/2017 2:48 PM
3	Communication is vital. As long as neighbors understand what s happening they are usually ok with it.	2/28/2017 2:38 PM
4	I think the town does a great job monitoring the amount of projects completed each year in the town. There are several firms that might not do everything the right way with regard to communication and cleaning the sites daily etc. but I believe that is the responsibility of the owners, both the hired firm and the property itself.	2/2/2017 3:38 PM
5	I honestly think that if you keep everyone in the loop, respect all around you and be very polite then there will be no issues.	2/2/2017 3:29 PM

Q28 Would you be willing to be contacted for a few follow-up questions?

Answered: 11 Skipped: 2



Answer Choices	Responses
Yes	90.91% 10
No	9.09% 1
Total	11