



# Town of Arlington

## ARLINGTON COMMUNITY ELECTRICITY (ACE)

March 6, 2026

The Town of Arlington is updating its electricity supply program, Arlington Community Electricity (ACE), to automatically enroll eligible low-income residents (Eversource’s R2, R4 and R2HP rate classes) in the **Arlington Basic** product. Since 2017, ACE has helped residents manage electricity supply costs while increasing the use of renewable energy. You are currently enrolled in one of Arlington’s supply options. This letter explains the upcoming changes and your available choices.

Your account is scheduled for enrollment in Arlington Basic, Arlington’s default pricing for eligible low-income residents, beginning with your March 2026 meter read.

Arlington Basic is the lowest cost product offered by ACE and currently costs less than Eversource’s residential supply rate.

You do not need to take any action at this time to receive the new default pricing.

The new pricing will appear on the bill you receive showing usage from your March 2026 to April 2026 meter read. Most customers can expect to receive this bill April 2026.

### ARLINGTON’S SUPPLY PRODUCTS

Under the current contract, the Arlington Basic product costs the average Arlington customer about \$167 less annually than ACE Local Green. The Town has secured this lower rate in the ACE program through December 2027. Existing low-income customers currently enrolled in ACE Local Green will be transitioned to Arlington Basic at the next available meter read following this notice. Going forward, newly eligible low-income customers including low-income heat pump customers will be automatically enrolled in Arlington Basic as their default product unless they choose to enroll in another ACE product or opt out of the program. At this time, Arlington Basic is the only ACE option priced below Eversource’s residential Basic Service supply rate.

**Our prices are fixed for 37 months, from November 2024 until your December 2027 meter reads.**

ARLINGTON BASIC*
<b>13.380 ¢/kWh</b> Meets State minimum MA Class I renewable energy standards (30% in 2026)

ACE LOCAL GREEN**
<b>16.230 ¢/kWh</b> Provides 100% total renewable energy from MA Class I sources (100% in 2026)

ACE LOCAL GREENEST***
<b>17.430 ¢/kWh</b> Provides over 100% renewable energy from MA Class I sources (130% in 2026)

\*Arlington Basic is the default product for low-income customers, including low-income heat pump customers.  
\*\* ACE Local Green is the Default Product for standard Residential, Commercial and Industrial customers.  
\*\*\*ACE Local Greenest is optional for customers of all rate classes.

**The Eversource Basic Service residential price is 15.065 ¢/ kWh from February 1 - July 31, 2026, and contains the minimum amount of renewable energy required by the State.** Because Eversource prices change frequently and future rates are unknown, future savings cannot be guaranteed.

## PROGRAM COMPARISON TO EVERSOURCE BASIC SERVICE

	<b>Eversource Basic Service</b> (If you opt out)	<b>Arlington Basic</b>	<b>ACE Local Green</b>	<b>ACE Local Greenest</b>
		FOR R2, R4 AND R2HP CUSTOMERS: DEFAULT	FOR R2, R4 AND R2HP CUSTOMERS: OPTIONAL	FOR R2, R4 AND R2HP CUSTOMERS: OPTIONAL
<b>Price</b>				
Residential	15.065 ¢/kWh	13.380 ¢/kWh	16.230 ¢/kWh	17.430 ¢/kWh
Small Business	14.466 ¢/kWh			
Large Business	17.329 ¢/kWh*			
<b>Duration</b>	February 1 - July 31, 2026*	37 months: November 2024 until December 2027 meter reads	37 months: November 2024 until December 2027 meter reads	37 months: November 2024 until December 2027 meter reads
<b>Renewable Energy in 2026 (MA Class I Sources)</b> (% of total)				
State required	30%	30%	30%	30%
Voluntary	0%	0%	70%	100%
Total MA Class I	30%	30%	100%	130%
<b>Supplier</b>	Eversource	Direct Energy	Direct Energy	Direct Energy
<b>Other State-Required Renewable or Clean Energy Sources in 2026</b> (Other Sources) (% of total)				
Other Sources	39%	39%	39%	39%
Grand Total	69%	69%	139%	169%
The program cannot guarantee savings beyond the current term of Basic Service, because future Basic Service rates are unknown. *The duration for Eversource Basic Service for Large Business customers is three months: Feb to April 2026.				

- Program prices only apply to the Supply portion of your electric bill. Eversource will continue to set the Delivery charges on your electric bill.
- When the pricing term ends in December 2027, you will be automatically renewed in your current product, which may have a higher or lower price as negotiated by the Town. The Town will announce price changes before any such change takes effect. Product details will always be available on the Town's website for the program: [ACE.ArlingtonMA.gov](http://ACE.ArlingtonMA.gov).
- The State requires all electricity products to include a minimum amount of renewable energy. The Town voluntarily adds more Class I renewable energy to ACE Local Green and ACE Local Greenest. Class I renewables come from new sources located within, or delivered to, New England, and were built after 1997. Wind, solar, and low-impact hydropower are some of the most common sources that qualify for Class I. For more details on Class I sources and the minimum amount of renewables required by the State, see <http://www.mass.gov/service-details/program-summaries>.
- Information about Eversource Basic Service: visit [www.mass.gov/info-details/basic-service-information-and-rates](http://www.mass.gov/info-details/basic-service-information-and-rates), or call Eversource at (800) 592-2000.

## QUESTIONS & SUPPORT

- If you would like to opt out or opt up to either the ACE Local Green or ACE Local Greenest product, call our program's electricity supplier, Direct Energy, at (866) 968-8065, or submit a request at [ace.arlingtonma.gov](http://ace.arlingtonma.gov).
- For questions or troubleshooting, please contact the town's consultant that manages the Program, Good Energy, by using the online form at [ace.arlingtonma.gov](http://ace.arlingtonma.gov), or by calling (800) 680-9104.